

Milton Youth Volleyball Club Financial Policy

Communicating with Coaches

Milton Edge Coaches want players to enjoy a positive volleyball experience. We welcome any dialog that will foster this positive experience for all club players. Parents are also welcome to communicate with Coaches. However, we first encourage our athletes to maintain open communication with their coach. When an athlete has a question/concern we ask them to approach their coach first. The goal of this initial athlete/coach communication is to clarify the details and gain understanding of the situation and each stakeholder's objectives. This will further develop and foster a positive player/coach relationship.

Milton Edge Conflict Resolution Plan

Step 1 – Athlete speaks directly to coach regarding concerns. If the athlete, after meeting with their coach, is unable to find the answer or resolution to their question/concern, move to Step 2.

Step 2 - Parent may ask to speak to the coach but must respect the following:

- a) Do not ask to speak to coach about the concern at, or during a competition
- b) Observe the 24 hour rule (ie. waiting 24 hours from the time the situation became an issue before asking to meet/talk with the coach)
- c) Allow coaches an opportunity to reflect on the issue before they are asked to respond

Step 3 - If the issue is not resolved with the coach then the parent has the option of providing, in writing, documentation of the issue which will be sent to the Club President. The President, in consultation with the Executive, will determine what action, if any, will be taken.

Parents' Role as Spectators

Parents must remember that there are four positions on the volleyball court: player, coach, referee and spectator. Parents/spectators can show their support by:

- Learning about the rules and strategies of volleyball, so that they are informed spectators
- Encouraging their athletes to focus on team play and coaching advice
- Keeping spectator comments positive so as to not distract or offend those on the court or those in the stands - this includes refraining from yelling at the referees, lines judges, coaches, and athletes regardless of their perceived error in judgment.